

## **Friarwood PPG Meeting      26th February 2013**

**Present:** Kevin Duggan – Practice manager, John Nye, Betty Bridden, Sonia Atkin, Barbara Brown, Janet Hardisty, Jeff Allinson, Gordon Mullis, Brian Chappell, Anne Tollick, Ann Jones.

**Apologies:** Gerry Delaney, Linda Bowker, Ian Thompson, Dr Liz de Dombal

John Nye chaired the meeting.

Minutes of the last meeting were approved and passed by Gordon and Jeff.

**Lisa Spivey from Wakefield AGE UK** came to give a short talk about Social Prescribing. This is a social intervention rather than a medical intervention. A patient can present with a medical problem but an assessment of their general needs i.e., life, mental, physical and financial could mean that a holistic approach and assessment is more appropriate. This is now running at Friarwood and at nine other practices in the area. It is a three year pilot scheme - government funded and will be independently evaluated.

Gordon asked if the PPG could have some feedback as to the schemes effectiveness after twelve months.

**Car Park key pad;** – Kevin is waiting for the electrician.

**Water Cooler:** – Kevin is awaiting confirmation on funding.

**E.P.S.** The glitches appear to be on the pharmacy side rather than the practice.

**Spring Newsletter:** Ideas to be in by April, some topics thought of were: Age Uk, John to interview Jayne Wilson and an article from the midwife.

**Patient Survey:** This is now completed and will be distributed for comment. The results are correlated and a special meeting (21<sup>st</sup> March) arranged with PPG members to discuss and agree the action plan. Kevin thanked the group for their hard work in helping canvass patients to complete the surveys within the practice.

**Any other business:**

1. There will be a talk on the 22<sup>nd</sup> March at Leeds City Museum the topic being accessing your health records on line.

2. The C.C.G. held its first public board meeting, the initial feedback from John was on the negative side but Kevin asked the group to give the CCG a chance to grow into the role before judging.

3. New 111 number to replace old N.H.S.Direct number. The new number will be operational nationally from 19<sup>th</sup> March.

4. Meeting the Challenge newsletters were handed out to PPG members. There will be a meeting on Tuesday 19<sup>th</sup> March at 7pm. This is an open meeting and all are welcome.

5. Copies of the Strategic Plan were given to PPG members. Feedback on the plan is required by the 28<sup>th</sup> February. This date was felt by members to be too soon.

The next meeting will on the 26<sup>th</sup> March at 6.30pm.