

Friarwood Surgery PPG Meeting 29th October 2013

Present: Karen Chapman – Administration Manager, Liz de Dombal – GP, Betty Bridden, Gordon Mullis, John Nye, Brian Chappell, Barbara Brown, Sonia Atkin, Janet Hardisty, Anne Tollick, Ann Jones, Paula Loftus from Stonham Home Group.

Apologies: Kevin Duggan, Ian Thompson, Jeff Allinson.

Stonham: Paula Loftus came to give us a talk about their work. They are part of a home group. They are a specialist provider to people with mental health, offenders, tenancy problems and some homeless. It is a generic service. At present their limit is 71 clients due to monetary constraints.

Their aims are preventing homelessness, maintaining tenancies both private and council, empowerment skill giving and encouraging a fulfilling life. They provide group activities and clients can meet up for a meal or a drop in session on a Tuesday evening. Leaflets were given out detailing the organisation.

Minutes: these were approved and seconded by Gordon and Betty.

Target day: Brian was disappointed with the attendance from the PPG and also wished more introductions to be made. It was suggested that another meeting is held next year when a variety of dates are put forward and a preferential date can then be chosen.

Surgery updates: Karen gave a detailed account of numbers of DNA's, phone calls and home visits.

There have been a good number responses to the advertisement to find a replacement for Dr Kirby.

Kevin has requested help with the PPG survey. He would like help from the PPG members surveying patients in early morning surgery and after 5pm.

The next meeting will be on Tuesday 26th November at 6.30pm.

There will be a talk from a member from Transforming services in the Community